Regn. No. Bom. 32/1966, GBBSD (The Society Regn. Act, 1860) Regn. No. F-1388 (Bom.) (Bombay Public Trust Act, 1950)



## Practising Engineers Architects and Town Planners Association (India)

tu June 2014

15th May, 2014

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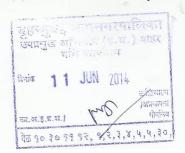
To
The Dy. Chief Engineer,
Building Proposal (City),
'E-Ward',10,Shaikh Hafizuddin Marg,
Byculla, Mumbai -400 008.

<u>Sub:</u> Grievances about unavailability of officers, their conduct in office, no accountability & delay in getting approvals in Building Proposal (City) Department of MCGM.

Dear Sir,

On behalf of practicing Architects & License Surveyors of our organization, mostly practicing in island city area, the PEATA wish to submit the grievances of our member colleagues to your office.

As per our member architects/ L.S. practicing in Island City, submitting proposals, processing & obtaining approval in BP (City) has become a nightmare with the irresponsible, carefree & unaccountable attitude of some officers. Except for a few (builders representative), the uncourteous staff does time/appointment for other proposals & their Architects / License Surveyors. Whether small or big proposal, whether addition/alteration or repair proposal, the plight is same. These officers are not accountable for any of their misdeeds, & therefore they have taken the entire system for granted. There is no system or audit regarding pending proposals with each officer & reason for pendency to make them accountable for deliberate delays & harassment to professional community.



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## Following are the concerns we want to register with your good office;

- The officers mainly AE & above are rarely available to Architects / License Surveyors in
  office during office hours. Even if they are in office, they keep Architects / License
  Surveyors waiting outside their cabin for hours & at the end of the day ask them to
  come again next day.
- 2. There is no schedule available in building proposals department to know the availability of officers to Architects / License Surveyors. There is no such system to monitor officer's attendance in office & their physical availability thereafter.
- 3. Nobody knows which officer will come to office & when, when will he leave, for what he is leaving & whether he will come back.
- 4. If at all an officer is available, he will keep Architects / License Surveyors waiting outside his cabin on the pretext of official work.
- 5. On persistent follow up by architects / LS, most of them get annoyed & reject the proposal on some frivolous ground without even reading the entire report.
- 6. In absence of will to work in the department, the architects & LS are forced to prepare reports for their respective proposal & give it to concerned SE. Every officer corrects thereafter reports for endless number of times with no time limit. So far so that even the department's typist refuses corrections in the proposal.
- 7. There are instances of misbehavior & misconduct by some of them during office hours, if any Architects / License Surveyors protest the delay.
- 8. The officers can toss the files up & down endlessly, with no regulatory control over them or with no time limit for any of them.
- 9. Only handfuls of builder's representatives are privileged in getting sufficient time from the officers & may be faster approval.

We therefore have to request your immediate intervention in the matter & directives as under;

a. To make it mandatory for officers to have his/her schedule for the day displayed one day in advance, inside or outside of their cabin/cubical or work area, for information of practicing architects/LS.



- b. To give Architects / License Surveyors written or online appointment during office hours, within 3 days of proposal received by them & display it for others to know whose appointment is when.
- c. To allot time to Architects / License Surveyors as per the receipt order of proposal, & display it.
- d. To maintain work dairy of site visit & appointments to Architects / License Surveyors, to take counter signature of Architect or his representative for appointment time & after finishing appointment.
- e. To follow & adhere to the guidelines issued for time bond approval dt.24/10/2012.
- f. To keep weeding out day as Saturday & to be available for appointments on all other working days.

We therefore request your good self to kindly give us personal hearing in the matter at the earliest & oblige.

Thanking you,

Yours faithfully, FOR PEATA (I)

SHIRISH SUKHATME

President

Encl:- MC's Circulars dt. 24-1 -2012. regarding Time Limits for disposal of building files.